Off-Shade Porcelain Tile

We know it’s confusing; but its really simple - the manufacturers all have different names to classify their FACTORY SECONDS.

Hardwood Flooring manufacturers use such names to classify their factory seconds as Cabin Grade, Shop Grade or Value Grade. Porcelain Tile manufacturers use the terms SECONDS, B-Grade, Builder Grade or Off-Shade.

So what “flaws” can you expect to see from Off Shade or B-GRADE products? The answer is hard to explain since we never know what the exact flaw is because the manufacturer almost never tells us, and since the product is sealed in cartons it makes it almost impossible to inspect the flooring once it arrives in our warehouse.

OFF-SHADE quality may be slightly a different color shade than the manufacturer’s first quality running line product. Even a slight difference in the shading will cause a manufacturer to down grade the quality to OFF – SHADE since it doesn’t match their samples out in the field 100%.

We can tell you that we have sold thousands of sq ft of these products with absolutely no complaints. We can also say that you can expect some crayon markings on the face of the tile that the manufacturer uses to mark certain pieces if they feel that something isn’t right on the face of the floor. These crayon markings come off easy with mineral spirits or any tough household cleaner.

Sometimes you may even see a visible flaw in the surface of the tile. We can say from our customer feedback that any flaws are usually so minor they are barely noticeable and the structure of the tile is solid. Now once in a while you may get a tile that has some of the pattern missing, but it’s a rare occurrence and that’s where the extra 15-20% comes in play. The structure of the floor should be totally fine, remember its manufactured at the same time as the factory’s first quality merchandise. It should not be broken to the point where it cannot be installed.

FLOORS TO YOUR HOME OFFERS A 1 YEAR STRUCTURAL WARRANTY.
This means that if your tile delaminates or just falls apart not due to faulty installation we will replace the material within 1 year of purchase.

Here’s what our customers tell us, they can finish their flooring projects by allowing 15-20% waste, that doesn’t mean that 80% of the floor will be flawless or have no defect at all. It means they are able to finish their project and they are happy with the finish result.

So why buy OFF-SHADE Porcelain Tile? The answer is you save a ton of money - up to 50-75% from buying the first quality running line products. Most people think its worth the savings, and they end up with a beautiful floor and have saved hundreds even thousands of dollars.
If you still have any questions, we strongly encourage you to call one of our Flooring Experts during normal business hours at 1-800-804-5251. They will be able to answer your questions with honesty and professionalism.

Please make sure you inspect these tiles at the time of delivery and make note on the driver’s receipt if you find any tiles that are broken. It is very difficult for us to file claim with the truck lines after the driver has left and you find damaged tiles.

Example of the yellow marks on the tile