

# Helpful DO's and DON'T's for your Hardwood Floor

## ○ DO'S

- DO use a dust mop
- DO use a vacuum with a hard floor attachment that does NOT contain rotary brush heads that could cause scratches
- DO wipe away dirt with a clean cotton cloth
- DO dust with a soft cotton or cloth mop
- DO keep household vinegar or ammonia on hand to create a simple cleaning solution
- DO keep a walk-off rug or mat in front of doorways to keep dirt and debris off floor
- DO use felt floor protectors under chair legs and furniture to prevent damage

## DONT'S

- DO NOT install hardwood without allowing the planks to acclimate
- DO NOT wet or damp mop your hardwood floor, as this may cause damage
- DO NOT use oil soaps, wax, liquid detergent or other household products to clean the floor
- DO NOT use a steam mop on your hardwood floor
- DO NOT allow spills to rest on your hardwood floor for long periods of time

## ○ Cleaning Instructions

### Cleaning Instructions

- Remove dirt and dust. Vacuum or sweep your hardwood floor to remove dirt and dust. Use a vacuum or hard-floor vacuum attachment without a rotary brush head or moving parts, as these could scratch or damage your floor.
  - Use a Hard Surface Cleaner to remove dirt or other residue. Apply Hardwood Flooring Cleaner directly to the dry flooring mop, not the hardwood floor. Use a back and forth motion with the mop on the hardwood. When the mop cover becomes soiled, simply replace it with a clean one. Cleaning the hardwood floor with a soiled cover could cause streaking. The covers are generally re-usable, so simply throw the cover in the wash and dry as you would any towel.
- Protecting Your Hardwood

### Protecting Your Hardwood

- **FURNITURE**  
Use floor protectors or felt covers on chair legs, sofas, TV stands, tables and other easily moveable furniture.
  - Replace plastic or metal casters on chairs with rubber wheels.
  - Lift, don't slide, heavy objects across floors.
  - **PETS**  
Trim your pet's nails as recommended by your veterinarian.
  - **SPILLS AND SUNLIGHT**  
Promptly remove spills using hardwood flooring cleaner and a clean cloth.
  - To help preserve the original look and color of your hardwood flooring, close window treatments during hours of direct sunlight and avoid excessive lighting where possible.
  - **SHOES**  
Avoid wearing spiked heels or shoes in need of repair while walking on hardwood floors as they could scratch the surface.
  - **AREA RUGS**  
Place walk-off area rugs or protective mats at all exterior entrances to collect small bits of sand and gravel that may be tracked into the home.
  - Alternate and clean mats regularly to avoid turning them into a soil source themselves or causing stains under the rug.
  - Make sure your rugs have a solid back, so soil doesn't sift through the rug to come in contact with the floor.
  - Clean under interior area rugs and mats regularly, as soil underneath them will have an abrasive effect on the floor finish.
- Simple Repair & Stain Removal

### Simple Repair & Stain Removal

- **MINOR DAMAGE OR DINGS**  
Treat minor damage to a Hardwood plank with a repair kit made for wood flooring.
- **LIQUID MESSSES**  
Quickly wipe up pet or water accidents from your hardwood floors with a cotton cloth to prevent the floor from absorbing moisture. Wipe away remaining residue with a lightly damp cloth.
- **PET STAINS**  
For set pet waste stains, use a clean cloth to dab a small amount of hydrogen peroxide on the stain.
- **SET STAINS**  
For larger stains that are totally set, talk to your local Pergo store about replacing the damaged floor area.