



Eastridge Value Flooring Collection “Cabin Grade”

The Eastridge value flooring collection is classified as a “cabin grade” of flooring. This means that under the grading rules for this product, the floor must be “installable” and “serviceable”. The flooring planks must be able to fit together and be secured to the sub-floor under the recommended installation methods outlined in our current engineered installation instructions. These methods include staple down and nail down.

All Eastridge flooring is sold “AS-IS” and carry a 5 year manufacturers finish warranty. For more details, please see the Eastridge finish warranty.

All Eastridge products will contain a variety of character defects which are either naturally occurring within the wood or as the result of our manufacturing process. These characteristics are not considered defects under the grading standards for the “Eastridge, Value Flooring Collection” and cartons of flooring may include, but aren’t limited to the following:

- Stain color variation or natural color variation within the wood itself including mineral streaks and other wood discoloration. Color variations include differences between the color of the 1st quality floor and any samples, displays, photography, and other marketing samples of the floor seen prior to or after purchase. In special cases, this may also boards that have a completely different stain color than the corresponding first quality SKU, product or color standard.
- Natural Wood variation or inconsistencies. These may include knots, dents, checks in the face, worm holes, bark pockets, and other inconsistencies that occur in hardwood. Wood filler is permitted to repair these defects and is used throughout the product to correct any of these inconsistencies.
- Finish Line inconsistencies in finish quality or gloss level including rough finish, reduced, finish thickness, “orange peel” or “ropey” finish, and other finish inconsistencies.
- Milling Variations in width, product thickness, edge defects, bevels, out of square edges and ends, corner or edge breaks, and other milling variations
- Inconsistencies in the tongue & groove
- Boards that contain bow or are bent, crooked, or not absolutely straight.
- Other physical, visual variations or characteristics which don’t prevent the installation or serviceability of the product.
- Due to the nature of the product, cartons should be expected to contain a significant number of short boards or boards at the lower end of the length specifications for the product.

The characteristics listed above are allowed in the product and should be expected in ALL products sold under the Eastridge Collection. Under no circumstances will any of the characteristics listed above be considered “defect” in the product. The characteristics above should also not be consider as the basis for a claim, repair, replacement, refund or other type of compensation under any warranty or customer service policy.



EASTRIDGE© COLLECTION PRO-RATED 5 YEAR LIMITED FINISH RESIDENTIAL WARRANTY

Mohawk warrants to the original Buyer that the factory applied finish of the Eastridge Collection flooring will not wear through or lack finish adhesion from normal residential foot traffic when installed in an owner-occupied single-family residence. Variations in character, graining, color, stain, grade, mineral streaks, open knots, dents, checks, orange peel, variance from sample display or from carton to carton and other surface imperfections of any kind, without limitation, are not covered under this warranty.

In the event the finish wears through or releases from the Eastridge Collection flooring, Mohawk will, at its option, repair or replace the affected planks or area, prorated over the remaining life of this 5 year limited warranty.

The 5 Year Pro-Rated Schedule is as follows:

1 st year	– 100%
2 nd year	- 75%
3 rd year	- 50%
4 th year	- 25%
5 th year	– 10%

Damage as a result of abuse, improper cleaning agents or methods, improper installation, moisture, pets, point loads in excess of 150 psi, shoes in need of repair, athletic shoes, failure to use transition mats, felt pads under furniture legs or any mechanical or chemical modification of the finish such as sanding or abrading will void all finish warranties. Diminished gloss is not considered wear through of the finish. Damage such as dents, scratches or dull gloss are specifically excluded from this warranty.

Eastridge Collection Limited Finish Warranty requires flooring be installed in accordance with Mohawk's most recent installation instructions which can be located at www.mohawkingflooring.com. Warranties are contingent upon Mohawk's receipt of written notice including a copy of original invoice and copy of one product carton end label from the Purchaser describing the alleged defect prior to expiration of the limited warranty period and evidence that the Mohawk Wood Floor is not subject to any of the limitations described below.

IMPLIED WARRANTIES: NO IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTEND BEYOND THE YEAR TERMS OF THIS WRITTEN WARRANTY. Implied warranties are defined as warranties the law presumes to have been extended by the seller even though they are not stated in writing. PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.

These warranties give you specific legal rights and you may also have other rights which vary from state to state. Except for these rights, the remedies provided under this warranty state the limit of Mohawk's responsibilities.

GENERAL TERMS AND CONDITIONS OF YOUR MOHAWK WARRANTY: The liability of Mohawk shall be limited to the actual cost of repair or replacement of the affected area. Mohawk reserves the right to correct any defect prior to the flooring being removed, replaced. No cash settlement will be offered. If replacement is warranted, Mohawk will arrange a credit to your retailer as a percentage of the replacement cost of more Eastridge Prefinished wood flooring. Mohawk will not be liable for incidental or consequential damages. Some

states do not permit exclusion or limitation of incidental or consequential damages so the exclusion or limitation may not apply to you.

NON-TRANSFERABILITY: This Mohawk limited warranty is extended to the original purchaser only and is non-transferable. Warranty applies to owner-occupied single family residence only.

This warranty covers material only prorated for the remainder of the warranty and does not include labor. Labor costs must be incurred by the Purchaser. This limited warranty is applicable to Eastridge prefinished wood flooring products only.